Compass Resources for Parents





We have created the following resources to assist schools with the Compass App and parent queries. Access the resources most applicable to your school below and share them with parents.

Show these slideshow presentations at your parent open evenings. Download and edit them to suit your school.

 Google Slides Parent Guide Slideshow

 Microsoft Powerpoint Parent Guide Slideshow

These resources can be shared with parents by email or through the Compass News Feed.



Video Guides

- <u>Can't access account process</u>
- Paying for an Event via the app
- Paying for an Event in the browser
- <u>Paying for invoices in the browser</u>
- Paying for invoices via the app



Written Guides

- Parent Guide PDF
- <u>Parent Guide</u> on the website
- <u>Parent FAQ</u> on the website
- Parent's Guide to Billing PDF



Parent Account Security

- Parents can set a Pin, TouchID and FaceID on their app.
- Parents can reset their own password through their account.
- Parents get an email when a login on a new device occurs.
- Schools have the ability to reset parent passwords and log them out of all devices. (People Management > Select Parent > Actions > Password & Security Resets)

⇔	Settings	^
⊟	Wallet Manage payment methods for your Compass account.	>
A	App security Set up Face ID, fingerprint, or PIN.	>
0	Two Factor Authentication View your two factor access code so you can access your Compass account from another device.	>
o¢	Password Use a strong password to help protect your account.	>
i	About	~
E	Log out	
L Home	Calendar Shortcuts Connect Notifications	More

