

IMPORTANT INFORMATION

Follow these Steps for all Senior Cycle Devices

Leaving Wriggle Management

Your iPad will soon be removed from Wriggle's management system. To ensure your iPad is prepared for use in school or at home afterwards and that you have backed up your important data, please follow the guidance included in this leaflet.

Wriggle highly recommend that you follow this advice prior to your Jamf License expiring on 30/09/21. In the event that steps are not taken by you, you will lose your data and any important educational apps on your iPad.

What will happen to my iPad when my Wriggle support ends?

- All iPad Apps will uninstall and data will be deleted
- All eBooks will be deleted
- Restrictions on your iPad will no longer apply
- Your iPad will lose connection to your schools Wi-Fi
- Wriggle can no longer push Apps to your iPad
- Wriggle can no longer offer you support

We would like to provide guidance to you as to the steps you should take now before your device is removed from Wriggle's support platform. So here are a few points to consider before your licence expires and your Junior Cycle Support ends.

What can I do to prepare for this change?

- Take note of the expiry date as you must take action before this date
- Back up important data to a 3rd party storage service such as Microsoft One Drive , Google Drive or Dropbox
- When you see the changes listed above happen on your iPad it means it is no longer managed by Wriggle. You should then erase the device.
Go to: Settings > General > Reset > Erase All Content and Settings
- In order to download your Apps again, you will need to create an Apple ID if you do not already have one. You can follow the steps in this link to help you create the new Apple ID <https://support.apple.com/en-ie/HT204316#ios>
You may already have one of these that you use on your phone or other Apple device.
- If you want to use ebooks on your iPad for Senior Cycle you will then need to download the eBook Apps using your Apple ID. You can then log in with your publisher account log in details or scratch the code that comes with your textbook to download the ebooks.
- If you want to connect to the school Wi-Fi (if your school will allow you to use an unmanaged device), ask your teacher for the password

Wriggle will no longer be able to support your device as your Licence will have expired. Therefore we strongly recommend that you take these steps before the expiry date.

We wish you well as you move into Senior Cycle and hope that your device has been an important learning tool for you in your secondary school journey to date.