Mental Health supports and services during COVID-19

16th March 2020

The spread of <u>coronavirus</u> is a new and challenging event. Some people might find it more worrying than others and may need some extra support.

There are many things you can do to mind your mental health during times like this. Read more about <u>minding your mental health during the coronavirus outbreak</u>.

While it may not be possible to get face to face appointments there are a number of service providers that offer online and phone mental health supports and services. These include online counselling, phone and text services as well as online supports which can be found on <u>www.yourmentalhealth.ie</u>.

This page was last updated on 23/03/20.

Online counselling and supports

Turn2Me

- Free online counselling and online support groups for people over 18
- Visit <u>www.turn2me.org</u>

MyMind

- Online counselling service
- Visit <u>www.mymind.org</u> or email <u>hq@mymind.org</u>

Jigsaw

- Mental health information and a Q&A service for young people, their parents and guardians, and those who work with young people. Jigsaw also offer an online group chat service.
- Visit <u>www.jigsawonline.ie</u>

Shine

• Support for people with mental ill health. Shine also are currently providing remote support and an outreach service to people who use Shine services by phone and email.

BACK

• Visit www.shine.ie or email phil@shine.ie

Bodywhys Online Support

- Support for people who are affected by eating disorders including for friends and families. Online support groups are continuing as normal.
- Visit <u>www.bodywhys.ie</u> or email <u>alex@bodywhys.ie</u>

Phone, email and text supports

Alone

- Alone provide a COVID-19 support line for older people
- Telephone 0818 222 024 (from 8am to 8pm Monday to Friday)
- Visit <u>www.alone.ie</u>

Samaritans

- Emotional support to anyone in distress or struggling to cope
- Freephone 116 123 (any time, day or night)
- Email_jo@samaritans.ie

Pieta House

- Pieta House provides telephone and text-based support counselling for people who are suicidal or engaging in self-harm
- Freephone 1800 247 247 (any time, day or night)
- Text **HELP** to **51444** (standard message rates apply)
- Telephone appointments will be provided to replace face to face appointments
 <u>contact your local Pieta House</u> for details

Childline (ISPCC)

- Ireland's 24-hour national listening service for young people up to the age of 18
- Freephone 1800 666 666 (any time, day or night)
- Text **50101** (from 10am to 4pm every day)
- Chat online at <u>www.childline.ie</u> (from 10am to 4pm every day)

BeLonG To Text Support

• BeLonG To provide support for lesbian, gay, bisexual, transgender, and intersex (LGBTI+) young people in Ireland

- Text **LGBTI+** to **086 1800 280** to can chat in confidence with a trained crisis volunteer (anytime day or night, standard SMS rates may apply)
- While face to face services are closed, information, referral and advice will be provided digitally, by email, SMS, phone call or video conference
- Visit <u>www.belongto.org</u>

Aware Support Line

- Information and support to anyone over 18 about issues relating to their own mood or the mood of a friend or family member, or who experiences depression or bipolar.
- Freephone Support Line **1800 80 48 48** (from 10am to 10pm every day)
- Support and self-care groups nationwide, are cancelled until further notice
- Life Skills Online Programme continuing as normal
- Email supportmail@aware.ie for services information and support

Crisis Text Line Ireland

- A confidential messaging support service
- Text **TALK** to **086 1800 280** (any time day or night, standard SMS rates may apply)

LGBT Ireland

- Online support and through the helpline for LGBT+ people across Ireland
- LGBT Helpline 1890 929 539 (every day)
- Gender Identity Family Support Line 01 907 3707
- Email <u>info@lgbt.ie</u> for support or information while face to face services are closed
- An instant messaging service is available 7 days a week, from 6:30pm to 10pm Mon – Thur, from 4pm to 10pm Fridays, and from 4pm to 6pm on Sat & Sun

Mental Health Ireland

- Information and support for people who experience mental health difficulties
- Information line (01) 284 1166 (from 9am to 5pm Monday to Friday)
- Visit <u>www.mentalhealthireland.ie</u> or email <u>info@mentalhealthireland.ie</u> for more information

GROW Mental Health Recovery

• Information line 1890 474 474

• Visit <u>www.grow.ie</u> or email <u>info@grow.ie</u> for more information, or while peer support groups are postponed

Exchange House Ireland National Traveller Mental Health Service

- Telephone and online services and supports are available while face to face and group services have stopped
- Call **01 8721094** (then press 1) for support, help or advice (from 9am to 5pm Monday to Friday)
- Visit <u>www.exchangehouse.ie</u> for more information

Mobile apps to support your mental health

These mobile apps can help you manage anxiety. They have been reviewed and approved for listing here, by a group in the HSE (Mental Health Apps Review Sub Group). The app developers are solely responsible for their app's advertisement, compliance and fitness for purpose. Unless stated otherwise, apps are not supplied by the HSE, and the HSE is not liable for their use.

Mindshift (by Anxiety Canada)

A user-friendly self-help tool based on proven scientific strategies, <u>MindShift</u> <u>CBT</u> teaches about anxiety, helping users to engage in healthy thinking and to take action. Users check in each day to track their anxiety and work with tools in the app.

• Get it in the App Store or on Google Play

Clear Fear

<u>Clear Fear</u> is an app developed for teenage mental health charity Stem4 which uses the evidence-based treatment CBT to focus on learning to reduce the physical responses to threat by learning to breathe, relax and be mindful as well as changing thoughts and behaviours and releasing emotions. You can personalise the app if you so wish and you will be able to track your progress and notice change.

• Get it in the <u>App Store</u> or on <u>Google Play</u>

Headspace

<u>Headspace</u> is a well-known mobile app that teaches meditation and easy to use mindfulness skills. Map your journey, track your progress, and reap rewards in your overall health and wellbeing. You can even 'buddy up' with friends and motivate each other along the way.

• Get it in the <u>App Store</u> or on <u>Google Play</u>

More online supports

The <u>YourMentalHealth.ie</u> website provides information and signposting on all mental health supports and services that are available nationally & locally provided by the HSE and its funded partners. You can also call the freephone YourMentalHealth Information Line to find supports and services **1800 111 888** (any time, day or night).